University of Hertfordshire

Self Help Guide

Connecting to UH online services from off campus or using Wi-fi

Set up Pulse Secure: Linux (Command Line)

UH does not support the Pulse Secure client for Linux, however our technical teams do use Pulse Secure on Linux and are happy to share their endeavours. The software is used at your own risk.

Installation

Download and install the Pulse Secure installation file from <u>https://ask.herts.ac.uk/vpn-virtual-private-network-and-pulse-secure</u>. Choose the appropriate file for your Linux OS version, which are available to download from <u>AskHerts</u>.

- 32-bit, Debian based distribution e.g. Ubuntu.
- 32-bit, Red Hat, CentOS, openSUSE and Fedora
- 64-bit, Debian based distribution e.g. Ubuntu.
- 64-bit, Red Hat, CentOS, openSUSE and Fedora

You may need to install an extra software package before installing the client

Debian/Ubuntu: sudo apt install libnss3-tools

Red Hat/Centos: yum install nss-tools

Run Pulse Secure from Applications or from /usr/local/pulse/pulseUi.

With Pulse Secure running, click the
 + add button

• Enter UHVPN as the connection name and uhvpn.herts.ac.uk as the URL. Click Save to

save your connection.

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Policy Secure (UAC) or Connect Secure (VPN)								
Name:								
UH VPN								
Server UR	L:							
https://u	hvpn.herts.ac.uk	/						
		Connect	Add		Cancel			

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- You should now see the configured connection. Click on **Connect.**
- The first time you connect a prompt will then be displayed asking to install the Chromium Embedded Browser. This will download 1.2G of data and will consume 1.1G data once it is installed. Click OK to continue, this may take several minutes to install.

	Pulse Sec	ure	_ 0	8			
	File Help						
	Connections	Ð	Ø X				
	Disconnected		Connect				
	Pulse S	ecure	~ ~~				
\otimes	Chromium Embedded Browser(CEF) is not installed on this machine. This will take 1126MB of disk space on your machine and download requires 1228MB of disk space on /tmp.						
Available disk space on the machine: /opt: 5.42/11.5GB available /tmp: 5.42/11.5GB available							
Connection will be re-initiated once CEF is installed. Do you want to download and install Chromium Embedded Browser?							
	Cancel		ОК				

• Enter username@herts.ac.uk followed by your standard UH password and click Sign In It may take a second or two, but the login screen should close and the **Connect** button should change to display **Disconnect**. You should now be connected to the staff or student network as appropriate. Open a web browser to access the services you require. Pulse Secure

File Help

Connections

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Staff: Systems and Service links (on Hertshub) https://herts365.sharepoint.com/sites/HertsHub/SitePages/Systems-links.aspx

Students: Studynet https://www.studynet.herts.ac.uk